

Date	Dedicated interface						AIB ROI Online			AIB ROI Mobile			AIB ROI Internet Business Banking		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (millisecs)	PISP response (millisecs)	CBP/II/PISP Yes/No response (millisecs)	Error response rate (%)			Response (millisecs)			Response (millisecs)			Response (millisecs)
1-Jan	100.00%	0.00%	114	112	193	0.03%	100.00%	0.00%	230	100.00%	0.00%	230	100.00%	0.00%	93
2-Jan	100.00%	0.00%	114	114	196	0.03%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	124
3-Jan	100.00%	0.00%	115	114	142	0.04%	100.00%	0.00%	274	100.00%	0.00%	274	100.00%	0.00%	116
4-Jan	100.00%	0.00%	115	112	147	0.03%	100.00%	0.00%	292	99.93%	0.07%	292	100.00%	0.00%	124
5-Jan	100.00%	0.00%	115	109	170	0.03%	100.00%	0.00%	256	100.00%	0.00%	256	100.00%	0.00%	120
6-Jan	100.00%	0.00%	116	113	157	0.04%	100.00%	0.00%	250	100.00%	0.00%	250	100.00%	0.00%	97
7-Jan	100.00%	0.00%	115	109	247	0.03%	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	107
8-Jan	100.00%	0.00%	152	115	183	0.03%	100.00%	0.00%	238	100.00%	0.00%	238	91.94%	8.06%	141
9-Jan	100.00%	0.00%	109	112	130	0.03%	99.93%	0.07%	219	99.93%	0.07%	219	100.00%	0.00%	119
10-Jan	100.00%	0.00%	133	115	156	0.03%	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	118
11-Jan	100.00%	0.00%	145	126	218	0.03%	100.00%	0.00%	248	100.00%	0.00%	248	100.00%	0.00%	107
12-Jan	100.00%	0.00%	145	118	272	0.03%	100.00%	0.00%	249	100.00%	0.00%	249	100.00%	0.00%	114
13-Jan	100.00%	0.00%	145	122	162	0.04%	100.00%	0.00%	253	100.00%	0.00%	253	100.00%	0.00%	100
14-Jan	100.00%	0.00%	173	122	187	0.03%	100.00%	0.00%	232	100.00%	0.00%	232	100.00%	0.00%	109
15-Jan	100.00%	0.00%	144	126	148	0.03%	100.00%	0.00%	203	100.00%	0.00%	203	100.00%	0.00%	114
16-Jan	100.00%	0.00%	145	117	N/A	0.03%	100.00%	0.00%	253	100.00%	0.00%	253	100.00%	0.00%	130
17-Jan	100.00%	0.00%	144	122	157	0.03%	100.00%	0.00%	276	100.00%	0.00%	276	100.00%	0.00%	111
18-Jan	100.00%	0.00%	149	133	164	0.03%	100.00%	0.00%	314	100.00%	0.00%	314	100.00%	0.00%	123
19-Jan	100.00%	0.00%	133	135	161	0.03%	100.00%	0.00%	256	100.00%	0.00%	256	100.00%	0.00%	113
20-Jan	100.00%	0.00%	112	114	N/A	0.03%	100.00%	0.00%	250	100.00%	0.00%	250	100.00%	0.00%	111
21-Jan	100.00%	0.00%	111	108	N/A	0.03%	100.00%	0.00%	221	100.00%	0.00%	221	100.00%	0.00%	116
22-Jan	100.00%	0.00%	110	108	122	0.03%	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	135
23-Jan	100.00%	0.00%	112	105	N/A	0.03%	99.93%	0.07%	218	99.93%	0.07%	218	100.00%	0.00%	110
24-Jan	100.00%	0.00%	112	133	144	0.03%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	131
25-Jan	100.00%	0.00%	113	122	153	0.03%	100.00%	0.00%	255	100.00%	0.00%	255	100.00%	0.00%	107
26-Jan	100.00%	0.00%	116	122	119	0.03%	100.00%	0.00%	255	100.00%	0.00%	255	100.00%	0.00%	148
27-Jan	100.00%	0.00%	127	114	N/A	0.03%	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	91
28-Jan	100.00%	0.00%	113	110	182	0.03%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	97
29-Jan	100.00%	0.00%	122	116	139	0.03%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	109
30-Jan	100.00%	0.00%	114	113	116	0.03%	99.93%	0.07%	205	98.06%	1.94%	205	100.00%	0.00%	113
31-Jan	100.00%	0.00%	115	124	137	0.03%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	162
1-Feb	100.00%	0.00%	114	118	152	0.03%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	137
2-Feb	100.00%	0.00%	121	109	161	0.03%	100.00%	0.00%	249	100.00%	0.00%	249	100.00%	0.00%	124
3-Feb	100.00%	0.00%	115	108	150	0.03%	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	108
4-Feb	100.00%	0.00%	117	120	157	0.03%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	116
5-Feb	100.00%	0.00%	118	113	131	0.03%	99.93%	0.07%	228	100.00%	0.00%	228	100.00%	0.00%	119
6-Feb	100.00%	0.00%	138	111	136	0.03%	100.00%	0.00%	245	100.00%	0.00%	245	100.00%	0.00%	121

7-Feb	100.00%	0.00%	115	117	253	0.03%	99.10%	0.90%	259	100.00%	0.00%	259	100.00%	0.00%	122
8-Feb	100.00%	0.00%	116	126	140	0.04%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	121
9-Feb	100.00%	0.00%	119	110	158	0.04%	100.00%	0.00%	254	100.00%	0.00%	254	100.00%	0.00%	119
10-Feb	100.00%	0.00%	117	112	149	0.03%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	105
11-Feb	100.00%	0.00%	126	109	347	0.03%	100.00%	0.00%	236	100.00%	0.00%	236	100.00%	0.00%	114
12-Feb	100.00%	0.00%	143	128	118	0.04%	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	124
13-Feb	100.00%	0.00%	141	122	153	0.03%	100.00%	0.00%	251	100.00%	0.00%	251	100.00%	0.00%	119
14-Feb	100.00%	0.00%	146	122	176	0.03%	100.00%	0.00%	214	100.00%	0.00%	214	100.00%	0.00%	113
15-Feb	100.00%	0.00%	136	136	138	0.03%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	116
16-Feb	100.00%	0.00%	108	116	139	0.03%	100.00%	0.00%	259	100.00%	0.00%	259	98.96%	1.04%	121
17-Feb	100.00%	0.00%	113	117	274	0.09%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	120
18-Feb	100.00%	0.00%	128	112	154	0.03%	100.00%	0.00%	203	100.00%	0.00%	203	66.67%	33.33%	131
19-Feb	100.00%	0.00%	112	114	165	0.03%	100.00%	0.00%	233	100.00%	0.00%	233	100.00%	0.00%	147
20-Feb	100.00%	0.00%	112	118	142	0.03%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	142
21-Feb	100.00%	0.00%	118	117	152	0.03%	100.00%	0.00%	223	100.00%	0.00%	223	100.00%	0.00%	139
22-Feb	100.00%	0.00%	107	121	144	0.02%	100.00%	0.00%	226	98.47%	1.53%	226	100.00%	0.00%	139
23-Feb	100.00%	0.00%	118	112	135	0.01%	100.00%	0.00%	261	100.00%	0.00%	261	100.00%	0.00%	142
24-Feb	99.37%	0.63%	112	1294	149	1.61%	99.37%	0.63%	284	99.37%	0.63%	284	77.43%	22.57%	1440
25-Feb	100.00%	0.00%	112	111	165	0.01%	100.00%	0.00%	228	100.00%	0.00%	228	100.00%	0.00%	226
26-Feb	100.00%	0.00%	111	116	141	0.00%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	143
27-Feb	100.00%	0.00%	112	120	132	0.01%	100.00%	0.00%	236	99.93%	0.07%	236	100.00%	0.00%	139
28-Feb	100.00%	0.00%	112	112	127	0.03%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	142
29-Feb	100.00%	0.00%	112	108	130	0.02%	100.00%	0.00%	238	100.00%	0.00%	238	100.00%	0.00%	141
1-Mar	100.00%	0.00%	113	103	191	0.03%	100.00%	0.00%	245	100.00%	0.00%	245	100.00%	0.00%	135
2-Mar	100.00%	0.00%	112	119	166	0.02%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	106
3-Mar	100.00%	0.00%	111	103	143	0.02%	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	115
4-Mar	100.00%	0.00%	112	103	135	0.02%	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	131
5-Mar	100.00%	0.00%	112	100	143	0.02%	100.00%	0.00%	250	100.00%	0.00%	250	100.00%	0.00%	124
6-Mar	100.00%	0.00%	135	101	135	0.02%	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	130
7-Mar	100.00%	0.00%	112	104	129	0.02%	100.00%	0.00%	440	100.00%	0.00%	440	100.00%	0.00%	132
8-Mar	100.00%	0.00%	122	101	170	0.02%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	121
9-Mar	100.00%	0.00%	111	103	202	0.04%	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	103
10-Mar	100.00%	0.00%	113	99	125	0.02%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	106
11-Mar	100.00%	0.00%	111	94	117	0.02%	100.00%	0.00%	239	100.00%	0.00%	239	100.00%	0.00%	131
12-Mar	100.00%	0.00%	120	128	151	0.03%	100.00%	0.00%	236	100.00%	0.00%	236	100.00%	0.00%	127
13-Mar	100.00%	0.00%	116	105	148	0.02%	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	134
14-Mar	96.53%	3.47%	110	100	175	0.02%	96.53%	3.47%	242	96.53%	3.47%	242	96.53%	3.47%	139
15-Mar	100.00%	0.00%	115	103	142	0.03%	100.00%	0.00%	243	100.00%	0.00%	243	100.00%	0.00%	131
16-Mar	100.00%	0.00%	115	105	157	0.02%	100.00%	0.00%	205	100.00%	0.00%	205	100.00%	0.00%	100
17-Mar	99.99%	0.01%	126	97	N/A	0.05%	100.00%	0.00%	216	100.00%	0.00%	216	100.00%	0.00%	117
18-Mar	100.00%	0.00%	114	100	163	0.02%	100.00%	0.00%	197	100.00%	0.00%	197	100.00%	0.00%	127
19-Mar	100.00%	0.00%	118	101	145	0.03%	100.00%	0.00%	238	100.00%	0.00%	238	100.00%	0.00%	130
20-Mar	100.00%	0.00%	119	97	217	0.02%	100.00%	0.00%	222	99.93%	0.07%	222	99.93%	0.07%	144
21-Mar	100.00%	0.00%	115	100	144	0.02%	100.00%	0.00%	226	100.00%	0.00%	226	100.00%	0.00%	137
22-Mar	100.00%	0.00%	115	99	139	0.02%	100.00%	0.00%	256	100.00%	0.00%	256	100.00%	0.00%	141
23-Mar	100.00%	0.00%	115	109	N/A	0.00%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	115
24-Mar	100.00%	0.00%	123	103	139	0.00%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	114
25-Mar	100.00%	0.00%	178	124	237	0.01%	100.00%	0.00%	234	100.00%	0.00%	234	100.00%	0.00%	129
26-Mar	100.00%	0.00%	117	103	138	0.01%	100.00%	0.00%	250	100.00%	0.00%	250	100.00%	0.00%	137

27-Mar	100.00%	0.00%	122	105	146	0.01%	97.57%	2.43%	224	100.00%	0.00%	224	100.00%	0.00%	143
28-Mar	100.00%	0.00%	118	98	140	0.00%	100.00%	0.00%	262	100.00%	0.00%	262	100.00%	0.00%	160
29-Mar	100.00%	0.00%	119	99	121	0.04%	100.00%	0.00%	234	100.00%	0.00%	234	100.00%	0.00%	116
30-Mar	100.00%	0.00%	127	107	141	0.39%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	98
31-Mar	100.00%	0.00%	125	96	N/A	0.40%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%	60